



Panihati Municipality

Panihati, North 24 Parganas,

Pin no.- 700 114

Phone: 2553-2909/2563-4457

Fax : 2553-1487

Website- www.panihatimunicipality.in

Email ID- panihatimunicipality@yahoo.co.in

Tender No.- *PM/IT/64/TEA* 2020-21

Date - *09/10/2020*

Sealed Tender in printed form, as specified, are invited by the **Chairperson Board of Administrators / Executive Officer Panihati Municipality** from reliable, resourceful and bonafide Agencies with sound technical capabilities having experience in similar type of work for **Annual Maintenance Contract (with spare) for 40 KVA ONLINE UPS make APC at Panihati Municipality.**

Details description are given below -

SL No.	Description	Qty.	EMD	Total Cost (Rs.) Inclusive all taxes
1.	Annual Maintenance Contract (with spare) for 40 KVA ONLINE UPS make APC at Panihati Municipality	1	2000/-	

*** The Terms and conditions attached herewith.

Last date and time of submission of Tender is up to 1 p.m. on *19.10.2020* at this Municipal Office and the same will be opened on *19.10.2020* at 3 p.m. Hard copy (Photocopy) with self attested Documents (i.e. - 1) PAN Card, 2) Current Trade License 3) GST Enrollment no. 4) Current Professional Tax Payment Certificate have to be submitted .

Documents (i.e. - 1) PAN Card, 2) Current Trade License, 3) GST Enrollment no. 4) Current Professional Tax Payment Certificate and other relevant particulars (if any) may be seen during the office hours at this office for L1 Agency. **The Chairperson Board of Administrators / Executive Officer Panihati Municipality** reserves the right to accept and or to cancel any all Tender in full or in part without assigning any reason whatsoever acceptance of any Tender is subject to the approval of appropriate authority. No delayed Tender will be accepted after successful completion of the job the L1 Agency will have to submit tax invoice/bill as per Government rule.

FILE NO - 216

Copy to -

1. Notice Board, Panihati Municipality
2. Website of Panihati Municipality (www.panihatimunicipality.in)





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So you are requested to sign on the agreement paper before getting the work order from this office. The terms and conditions are furnished below....

Terms and Conditions

The Vendor shall attend breakdown call within 6 hours of call apart from periodical visit and the major problems of any type work for **Annual Maintenance Contract (with spare) for 40 KVA ONLINE UPS make APC at Panihati Municipality.**

1. The Duration of Contract is one year.
2. Provision on maintained service shall be confirmed by Vendor within Working Hours.
3. The Vendor shall be responsible for any defects that may develop and shall remedy such defects at their own cost. During the breakdown period he/she should give requisite supplement support so that the schedule work must not be disturbed.
4. Any dispute in interpretation terms and conditions shall be sorted out upon mutual consultation.
5. The final decision will be taken by the Municipal Authority for resolving immediately.
6. Any type of software problem related to Operating System has to be solved immediately.
7. 08% will be deducted from the bill on A/C of security deposit and the same will be refunded after getting necessary certificate from I.T. Coordinator, Panihati Municipality.
8. All the payment will be made after full satisfaction of the Municipal Authority & All taxes will be applicable as per Govt. Rule at the time of billing.
9. The agreement may be terminated at any stage without assigning any reasons thereof.
10. This will be done as per requirements based on assessment done by the Vendor. Mostly the preventive maintained activities are restricted to Hardware and Peripherals with moving parts.
11. Provision on maintained service shall be confirmed by Vendor within Working Hours.
12. The caution deposit will be kept for 1(One) year till the end support and maintenance period by the Municipality.
13. Any type of software (running in server/machine/device) and Hardware problem has to be solved immediately.
14. Technician will have to be reported to I.T. Coordinator of this Municipality and will carry out of all the jobs assigned to him from time to time after receiving the work order within 7 days.
15. In case of non-compliance with any of the above 14 nos. points the Municipality will take necessary actions/steps against the vendor.

05/10/2020
PRASUN SARKAR
I.T.COORDINATOR
PANIHATI MUNICIPALITY

Bom
Chairperson
Board of Administrators /
Executive Officer
Panihati Municipality

Signature of Vendor

Name of the Vendor with Address and Contact No.

