



**Office of The Municipal Councillors of Panihati**  
**Panihati, 24 Parganas (N), Pin -700114**

Website - [www.panihatimunicipality.in](http://www.panihatimunicipality.in)  
E-mail - [panihatimunicipality@yahoo.co.in](mailto:panihatimunicipality@yahoo.co.in)  
Phone - 2553 - 2909, 2563- 4457 Fax - 033-2553-1487

Qtn. no.- PM/PWD/2012-13/149

Date:- 27-09-12

Sealed Quotation in printed form, as specified, are invited by the Chairman, Panihati Municipality from reliable, resourceful and bonafied Agencies with Sound technical Capabilities having experience in similar type of work for Annual Maintenance Contract (AMC) of Information Kiosk including Software, updating data etc. with non-comprehensive(without parts) rate of Panihati Municipality. The Terms & Conditions attached herewith.

Detail descriptions are given below-

Sl. No.	Non- Comprehensive Maintenance Description	Unit	Cost(Rs.) Inclusive all Taxes
1	Information Kiosk including Software, updating data etc.	Per Set	

All the true copy of up to date valid certificates IT, PT, ST, TL and authenticated certificates for satisfactorily completion of similar type of work have to be submitted.

Venue, Last Date and time of dropping Quotation papers in on 04.10.2012 up to 1 P.M. at this Municipal Office and the same will be opened on 04.10.2012 at 3 P.M.

Quotation documents and other relevant particulars (if any) may be seen during the office hours at this Office. Application for the work along with requisite papers is to be submitted.

The Chairman / Vice Chairman, Panihati Municipality reserves the right to accept and or to cancel any all applications / Quotation in full or in part without assigning any reason whatsoever acceptance of any tender is subject to the approval of appropriate authority. No delayed tender will be accepted.

  
Chairman  
Panihati Municipality

Copy to-

1. E.O. 2 F.O. 3. Notice Board 4. TELMAC ENGINEERING ENTERPRISES (SSI UNIT), RAJA ROAD, SUKHCHAR, KOLKATA-700115 (Email ID-[telmac@vsnl.net](mailto:telmac@vsnl.net) & [drstech07@gmail.com](mailto:drstech07@gmail.com)) to upload in our Website ([www.panihatimunicipality.in](http://www.panihatimunicipality.in))

Encl. - 1. Terms and Conditions

  
Chairman  
Panihati Municipality



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**Terms & Conditions**

1. The Vendors shall attend break down call for old and new computer systems within 2 hours of call apart from periodical visit and the major problems of any type hardware and software for **Information Kiosk including Software, updating data etc.**
2. The duration of contract is <Date> to <Date>
3. The Vendor will have to update the data twice in a month.
4. This will be done as per requirements based on assessment done by the Vendor <Name of Vendor>. Mostly the preventive maintained activities are restricted to Hardware and Peripherals with moving parts.
5. Provision on maintained service shall be confirmed to <Name of Vendor> working hours.
6. Vendor will have to update the Antivirus in regular basis (Once in a Month).
7. Any dispute in interpretation of terms & Condition shall be sorted out upon mutual consultation.
8. The final decision will be taken by the Municipal authority for resolving the matter.
9. At the time of submitting work order the vendors should deposit a D/D having in amount of 2% of entire works as caution deposit.
10. The caution deposit will be kept for 1 (One) year till the end support and maintenance period by the municipality.
11. Any type of Software and Hardware problems has to be solved immediately.
12. 10% will be deducted from the bill on A/C of Security deposit and the same will be refunded after getting necessary certificate from the I.T. Coordinator.

  
**Chairman  
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13. The Payment will be given in 12 (twelve) steps. Your agreement will be valid for the 1 (One) year from the date of receiving the Work Order.

14. Schedule of Price:

Sl. No.	Mile Stone	Payment
1	Support and maintenance Work – after 1 <sup>st</sup> Month	8.3% of schedule of maintenance cost
2	Support and maintenance Work – after 2 <sup>nd</sup> Month	8.3% of schedule of maintenance cost
3	Support and maintenance Work – after 3 <sup>rd</sup> Month	8.3% of schedule of maintenance cost
4	Support and maintenance Work – after 4 <sup>th</sup> Month	8.3% of schedule of maintenance cost
5	Support and maintenance Work – after 5 <sup>th</sup> Month	8.3% of schedule of maintenance cost
6	Support and maintenance Work – after 6 <sup>th</sup> Month	8.3% of schedule of maintenance cost
7	Support and maintenance Work – after 7 <sup>th</sup> Month	8.3% of schedule of maintenance cost
8	Support and maintenance Work – after 8 <sup>th</sup> Month	8.3% of schedule of maintenance cost
9	Support and maintenance Work – after 9 <sup>th</sup> Month	8.3% of schedule of maintenance cost
10	Support and maintenance Work – after 10 <sup>th</sup> Month	8.3% of schedule of maintenance cost
11	Support and maintenance Work – after 11 <sup>th</sup> Month	8.3% of schedule of maintenance cost
12	Support and maintenance Work – after 12 <sup>th</sup> Month	8.7% of schedule of maintenance cost

15. In case of non-compliances with any of the above ..... points the municipality will take necessary steps against the vendor <Name of Vendor>.

16. The Agreement may be terminated at any stage without assigning any reasons thereof.

**The kiosk information software covers up the following content –**

17. Chairman's Desk

18. Key personnel

a. List of councilors

19. Acts and functions

a. Municipal Act

b. Building Act

c. Obligatory Function

d. Discretionary Function

20. Historical Background

21. Departmental Information

22. Statistical Data

a. Census Data

23. Awareness Program



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**24. Cultural Affairs**

- a. Art and literature
- b. Drama and Theatre
- c. Education
- d. Famous Sportsmen

**25. Industries**

**26. Visiting Places**

- a. Heritage Places
- b. Religious Places
- c. Ganga Ghats

**27. Fairs and Festivals**

**28. Publication**

**29. Notice Board**

**30. Employment Notice**

**31. Vendor will be update above information twice in a month.**

**32. If any technical problem will occur in this package and Hardware etc., vendor will be responsible for handle it.**

**33. Vendor will be update manually on the spot any type of updation in this package.**

**34. The Vendor will be providing after free services for this package.**

**35. Any type of information related to this package will be collected from related department by the Vendor.**

**36. The Vendor will be given the Softcopy of collected data which to be upload in Information Kiosk.**

<Name of the Vendor>

<Address>

<Contact No.>

<Seal>

<Signature>

  
**Chairman**  
**Panihati Municipality**